

Microsoft Premier Support Services Description Exhibit : Consulting Services for **Helsingin Kaupunki**

(Microsoft Affiliate to complete)

Premier Support Services Description Number

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This Exhibit is made pursuant to the Microsoft Premier Support Services Description identified above (the "**Services Description**"). The terms of the Services Description are incorporated herein by this reference. Any terms not otherwise defined herein will assume the meanings set forth in the Services Description.

By signing below the parties acknowledge and agree to be bound to the terms of the Services Description and this Exhibit.

<i>Customer</i>	<i>Microsoft Affiliate</i>
Name of Customer (please print) Helsingin kaupunki Talous- ja suunnittelukeskus	Name Microsoft OY
Signature	Signature
Name of person signing (please print)	Name of person signing (please print) Riitta Eiskonen
Date	Date
<i>Term</i>	
This Exhibit will commence on 01.01.2012 (the "Commencement Date") and will expire contemporaneously with the Services Description or the date We conclude the Services, whichever is later (the "Expiration Date").	

1. PRE-PURCHASE OF MICROSOFT CONSULTING SERVICES. You have elected to pre-pay for Microsoft Consulting Services the amount set forth in the Fee and Named Contact Schedule(s). The precise scope of Services to be provided by Microsoft Consulting Services will be set forth in Work Orders that will reference this Exhibit, and will be provided at Microsoft's then published rates according to the terms and conditions of the Agreement and the Work Order. Microsoft's rates may vary by country/region. In the event that Microsoft Consulting Service fees due and owing exceed the amount of Your pre-paid fees in any year, the Microsoft affiliate that provides the Microsoft Consulting Services will invoice You for the difference. In the event that You have not used all pre-paid fees upon expiration of this Exhibit and the Services Description, We will give You a credit for such unused pre-paid fees that You may apply toward future services.

2. TERMINATION. The Services covered by this Exhibit will commence and end on the dates set forth in Work Orders to be entered into by the parties from time to time. This Exhibit may be terminated earlier as set forth in the Agreement. In the event that any Work Order has not been completed by the earlier termination date, the terms of this Exhibit and any Work Order will continue in effect for purposes of such Work Order until the Services have been completed or the Work Order is terminated.